

Vehicle Emissions Inspection Program



New Law Requires Changes to Repair Invoices

On May 8, 2007 Governor O'Malley signed a new law that was passed in the 2007 Maryland General Assembly Session that affects operations at automotive repair facilities. The legislation, **House Bill 747 - Consumer Protection - Motor Vehicle Manufacturers - Warranty Adjustment Programs**, takes effect on October 1, 2007.

The law requires all automotive repair facilities to include new language in all repair invoices and authorizations. This additional language informs a consumer of the availability of bulletins issued by the National Highway Traffic Safety Administration or the vehicle manufacturer describing vehicle defects and any warranty adjustment programs related to those defects put into effect.

The following web address will take you to the law where you will find the language that needs to be added to repair invoices and authorizations. The address is http://mlis.state.md.us/2007RS/bills/hb/hb0747t.pdf. The language that needs to be added is located in sections 14-1003(C) and 14-1008 (D) of the law.

This law also sets new requirements within the State for a motor vehicle manufacturer's warranty "adjustment program". The requirements are: (1) Vehicle manufacturers must set up procedures to notify a vehicle owner of a warranty extension, and (2) Vehicle manufacturers must allow a motor vehicle owner to seek reimbursement for repairs done to a vehicle if those repairs were later covered by the warranty extension from the vehicle manufacturer.

If you or your customers have any questions about this law, please contact the Consumer Protection Division within the Office of the Attorney General at (410) 528-8662.