



Maryland

Department of the Environment

Wes Moore, Governor
Aruna Miller, Lt. Governor

Serena McIlwain, Secretary Designate
Suzanne E. Dorsey, Deputy Secretary

Consumer Confidence Report Certification

Water System Name: _____

Water System Number: _____

I confirm that the Consumer Confidence Report (CCR) for the year **2023** has been delivered to customers (and appropriate notices of availability have been given) in accordance with COMAR 26.04.01.20-2 by **July 1, 2024**. I further certify that the report is correct and consistent with compliance monitoring data previously submitted to the Maryland Department of the Environment (MDE). Submit completed form to watersupply.sampleresults@maryland.gov.

Certified by (print name): _____

Certified by (signature): _____ Date: _____

Title: _____

Telephone: _____ Email: _____

CCR delivery information (must include completion dates for all applicable delivery actions; see reverse for delivery requirements):

Date CCR was delivered to MDE: _____

Date CCR was delivered to customers: _____

Indicate method(s) used to deliver CCR to customers:

- ☐ Postal mail
- ☐ Electronic delivery*. Describe electronic delivery method: _____
*(*An electronic delivery plan must be approved by MDE prior to implementation of electronic delivery.)*
- ☐ Other delivery methods (e.g., door-to-door delivery, posting in an appropriate location). Describe delivery method: _____

Date a notice of CCR availability was published: _____

Date CCR published in local newspaper (attach copy): _____

Date CCR delivered to other agencies (if required by the State) _____ Attach list or description (optional).

"Good faith" efforts:

Indicate the date(s) that any of the following "good faith" efforts were used to reach non bill-paying consumers:

- _____ CCR posted on the Internet (include URL: _____)
- _____ CCR mailed to postal patrons (bulk mail) within the service area (attach zip codes).
- _____ Advertising availability of the CCR in news media (attach copy of announcement).
- _____ CCR published in local newspaper (attach copy).
- _____ Delivery of multiple copies to single bill addresses serving several persons, such as apartments, businesses, and large private employers.
- _____ Delivery to community organizations (attach a list).
- _____ Other (describe delivery method): _____

Tier 3 Public Notices:

Check here ☐ if a monitoring or reporting violation public notice, fluoride secondary maximum contaminant level notice, special notice for the availability of unregulated contaminant monitoring data, or other Tier 3 Public Notice was included with the CCR.

Mandatory for systems serving 100,000 or more persons:

CCR must be posted on a publicly accessible Internet site. Indicate the date the CCR was made available on the Internet: _____ . Include Internet address: _____

Code of Maryland Regulations (COMAR)

26.04.01.20-2 Consumer Confidence Report Delivery

(G.) Report Delivery and Record Keeping.

- (1) Except as provided in §H of this regulation, each supplier of water to a community water system shall mail or otherwise directly deliver* one copy of the report to each customer.
- (2) The supplier of water to a community water system shall make a good faith effort to reach consumers who do not get water bills, using means recommended by the State. Good faith effort will be tailored to the consumers who are served by the system but are not bill-paying customers, such as renters or workers. A good faith effort to reach consumers would include a mix of methods appropriate to the particular system such as: posting the reports on the Internet; mailing to postal patrons in metropolitan areas; advertising the availability of the report in the news media; publication in a local newspaper; posting in public places such as cafeterias or lunch rooms of public buildings; delivery of multiple copies for distribution by single-biller customers such as apartment buildings or large private employers; or delivery to community organizations.
- (3) Not later than the date the system is required to distribute the report to its customers, each supplier of water for a community water system shall mail a copy of the report to the State, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the State.
- (4) Not later than the date the system is required to distribute the report to its customers, each community water system shall deliver the report to any other agency or clearinghouse identified by the State.
- (5) Each community water system shall make its reports available to the public upon request.
- (6) Each community water system serving 100,000 or more persons shall post its current year's report to a publicly accessible site on the Internet.
- (7) Any supplier of water subject to this regulation shall retain copies of its consumer confidence report for no less than 3 years.

SYSTEMS SERVING < 10,000

(H.) The requirement of §G(1), (5) and (6) of this regulation for a supplier of water to a community water systems serving less than 10,000 persons has been waived. Such systems shall:

- (1) Publish the reports in one or more local newspapers serving the area in which the system is located;
- (2) Publish a notice in the newspaper, or by other means approved by the State, that informs the customers that the reports will not be mailed; and
- (3) Make the reports available to the public upon request.

SYSTEMS SERVING ≤ 500

(I.) Supplier of water to systems serving 500 or fewer persons may forego the requirements of paragraphs §H (1) and (2) if they provide notice at least once per year to their customers by mail, door- to-door delivery or by posting in an appropriate location that the report is available upon request.

** Electronic delivery may be used to fulfill direct delivery requirements. However, each water system must obtain approval from MDE prior to implementation of electronic delivery. Refer to the following document for information regarding acceptable electronic delivery methods: <https://www.epa.gov/ccr/how-water-utilities-can-electronically-delivery-their-ccr>*